

Remote Desktop for iOS

Sign up for BuckeyePass

1. Go to <https://buckeyepass.osu.edu> and click on the "Enroll / Manage" button on the right side.
2. Follow the steps to sign up and enroll a device.
3. Call (614) 688-HELP if you have questions or problems.

Install Microsoft Remote Desktop

1. Download and install the latest Remote Desktop application from the app store:

<https://apps.apple.com/us/app/remote-desktop-mobile/id714464092>

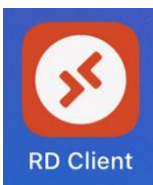
If this link does not work, open the App Store on your iOS device and search for "Microsoft Remote Desktop"

2. Install the Microsoft Remote Desktop Mobile app

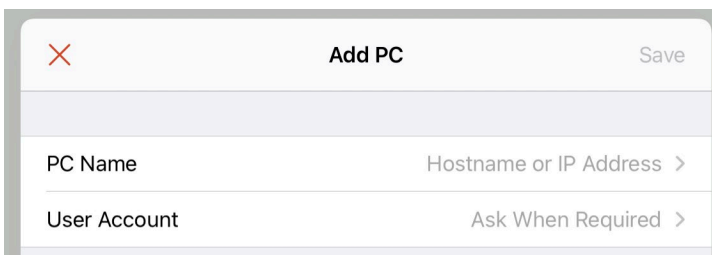
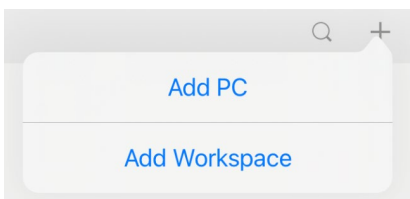


Configure Remote Desktop Connection

1. Open the Microsoft Remote Desktop Mobile app (it may show up as RD Client)

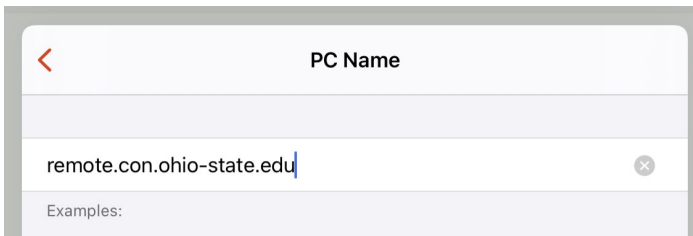


2. Click the + sign and choose Add PC.

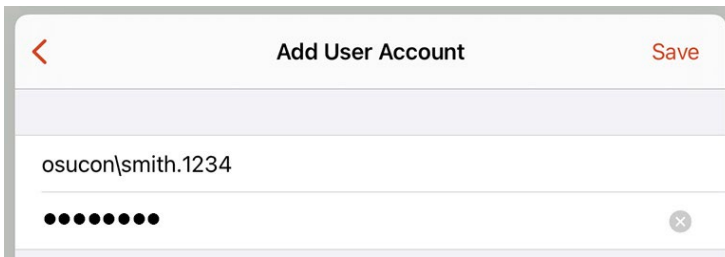
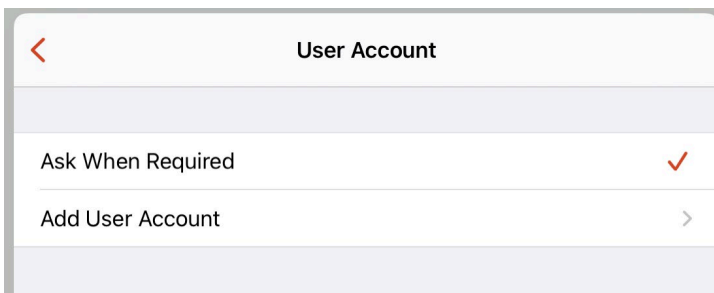


3. Fill out the following information:

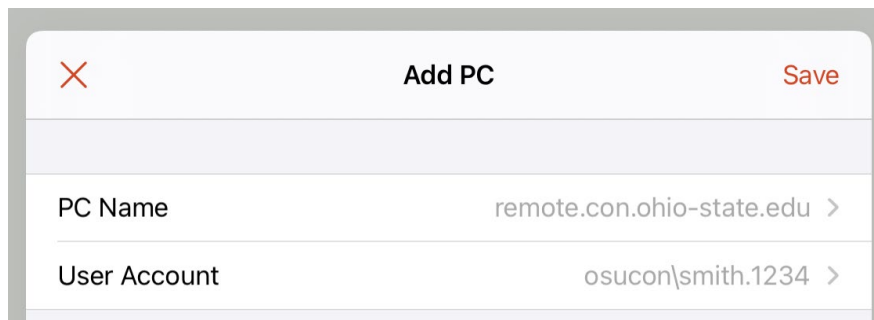
- Click on PC Name and type **remote.con.ohio-state.edu**



- Click on the red arrow to go back to the previous screen.
- Click on User Account and Add User Account.



- **User name:** OSUCON\name.# (Where name.# is your OSU/Carmen username)
- **Password:** [Your OSU password]
If you do not know your OSU password, visit <https://my.osu.edu> to reset it.
- Click Save. Then click on the red arrow to go back to the previous screen and click Save again.

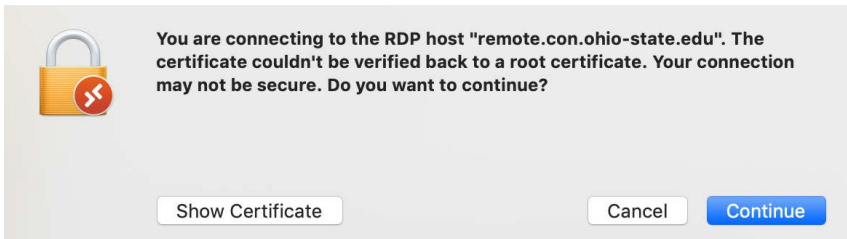


Connect to the Remote Desktop Server

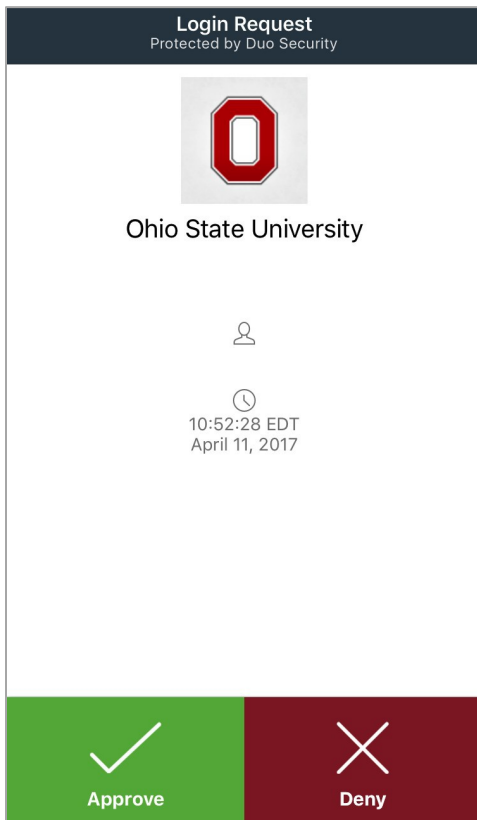
1. Click the connection you have just created to launch the Remote Desktop session.



If you see something like the following error message, go ahead and click on Continue.



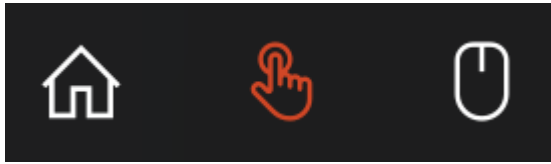
2. You will receive a push notification on your mobile device.



3. Once you approve the request, you will be connected to the Remote Desktop Server.
4. If you have any problems moving the mouse cursor around the screen, click on the icon at the center of the top of the screen.



Then click on the hand icon to enable touch mode.



Go back to the same screen and press the mouse if you connect a mouse to your iPad and want to use that instead.